

Membership Committee FAQs

(Golf)

1. What courses can I play based on my membership level?

Full members can play Courses No. 1-6 with no fee except for cart fees. The fees for recreational and social members vary from time to time. Play on Courses No. 7 and 8 have additional requirements/fees.

2. What is organized golf?

Organized golf groups include for the men: MGA (Tuesdays and Wednesdays) and Scramblers (Mondays). For the women, organized golf is available on Mondays (Birdies) and Thursdays (WGA). A nine-hole women's golf group (Chippers) is also available on Thursdays. Sunday Couples' golf is another option.

3. How do I join an organized golf group?

The locker room attendants (Albert Ray and Cherie McLeod) can provide basic information and the applications are located in the locker rooms.

4. How do I meet other golfers to get started with a golf group?

MGA, WGA, Scramblers, and Birdies involve a computer signup system in the lower level of the Members' Club near the locker rooms. For some golf groups, you can join a single, twosome, or threesome already signed up. Members are encouraged to sign in with an existing group to meet new people. Other groups accept single signups and the computer randomly matches golfers based on the game-of-the-week format.

5. How do I pay cart fees?

Members can join the Cart Club (check with the Membership Office) and pay a quarterly (or one-time annual) fee, pay at the pro shop desk for a one-time round, or purchase coupons at the pro shop desk for multiple-round cart fees. Members can also sign a wait list for a private cart option.

6. Is there a club drop-off area?

Members can drop their clubs off at the bag drop area at the Resort entrance (in front of the croquet courts) where your clubs will be transported to the cart storage area in the basement below the pro shop. Other members choose to park in the main parking lot in front of the Club or in a lot behind the main parking lot near the railroad tracks, walk to the Club and get a cart, and then return to their car to load the clubs. (Leased carts cannot be driven into the main parking lot area.) If you choose to pick up a cart and drive it to your car, just go to the cart storage area and take a cart at the front of the parked carts.

7. How do I get a tee time?

Tee times can be made 5 days in advance through the Club's Starting Tower (295-3186) by calling no earlier than 8 AM. Tee times can also be made any time up to the day of play. Unused resort tee times become available at 7 AM the day before play. If you want to get a specific tee time for a visiting guest and yourself up to 30 days in advance, you can write an email to Special.TT.requests@pinehurst.com "special.TT.requests@pinehurst.com". Only available Resort tee times can be reserved through this process.

8. How do I get a handicap posting number and post my golf scores?

You can contact the main pro shop registration desk and the staff will assign you a handicap posting number that can be used at the members' club posting computers downstairs near the locker rooms, the posting computer at the Padgett Learning Center near the driving range, or at your home computer through the PCC Members' Website. There is an annual fee charged to your membership number each spring for maintaining a handicap at the Club.

9. **Where can I get a paper copy of my monthly handicap/index?**

Contact the main pro shop registration desk and the staff can print out an individual index sticker for you. Another option is to register with the Carolinas Golf Association (no charge) at www.carolinagolf.org, and twice each month you will receive an email with your updated index.

10. **Is a driving range available for members separate from the driving range behind the Padgett Learning Center?**

Yes. Only members can use the "back" driving range accessed by the cart path along the 18th hole of Course No. 2. Turn right at the 18th hole tee box. Members can also use the left side of the "front" driving range behind the Padgett Learning Center. Range balls are provided at no cost at both driving ranges.

11. **What services are available for members at the Padgett Learning Center?**

Members can choose from golf instruction (lessons), club fitting, video analysis, and golf equipment sales (clubs and bags) at the Center. You can reach the Center at 235-8284.

12. **Is there a lost and found area in case I lose something on or around the golf courses or on the Club grounds?**

Yes. Lost and found is located at the cart staging area where golf bags are stored. Check with a staff member in that area, and at the golf registration desk. More valuable items may be sent to PCC Security at the Hotel. Call 295-6811 and ask for Security.

(Tennis)

1. **Is there tennis equipment available at the tennis shop for beginners to use?**

Yes, just ask the tennis staff for assistance. There is no cost to members.

2. **How can I reserve a tennis court AND how far in advance can tennis courts be reserved?**

Courts can be reserved up to 5 days in advance by calling the Tennis Shop at 235-8557, Option 1.

3. **What are the member and guest fees to play tennis based on your level of membership at the Club?**

There is no fee for full members or tennis members. Fees apply for Recreational and Social Members as well as guests of members. Check with the Tennis Shop for current prices.

4. **Do the tennis courts at No. 6 need to be reserved in advance?**

No, however, when you play at No. 6, please sign on the sheet available at the courts. If you wish to use the ball machine, check in at the No. 6 pro shop before using the courts to get the key for the machine housed at No. 6.

5. **How can I find out about players who are rated near my ability level?**

Check with the staff at the Tennis Club. They can provide names and numbers to call. There is a men's Round Robin Friday and Saturday mornings (8 or 8:30 depending on the season). This is one way to meet other players. If you are interested in playing in one of the Round Robins, just check into the Tennis Shop about 10 minutes prior to the scheduled time.

6. Are there individual and group tennis lessons available?

The Tennis Club staff can make arrangements with one of the tennis pros to meet your schedule. Also, there are two clinics every Monday through Saturday morning and one clinic on Sunday morning. Monday through Saturday the 9 AM clinic is for 2.5 and 3.0 level players and the 10 AM clinic is for 3.5 and 4.0 players. The one-hour clinic is \$12 for members and \$15 for non-members. On Sundays, the clinic is at 1:30 PM and is for all levels of players.

7. What is the Pinehurst Tennis Association?

PTA is made up of PCC members who want to meet, play tennis, and socialize with other Club tennis players. During the year, the PTA runs several round robin tennis events followed by a mixer/social. There is an annual Christmas formal dinner dance. The membership fee to join PTA is \$20 per person.

(Croquet)

1. How much does croquet cost?

There is no cost if you are a member of the Country Club at the recreational level or above. There is a fee for a social member. Players often join the U. S. Croquet Association at a cost of \$80 per person or \$130 for a couple per year. This allows a player to get a handicap and be eligible to play in tournaments.

2. Do I need to buy equipment to bring to play croquet?

No. Equipment is available at the Club in the croquet court storage area.

3. Do I need to wear special clothing (e.g., all white) to play?

Members who want to learn to play croquet must wear flat sole shoes. Beginners often wear a variety of clothing colors while learning the sport. As players become competitors in the sport, white tops and bottoms are the accepted dress attire.

4. When can I play on the courts?

Almost any time except when an activity is scheduled (e.g., a tournament or event). "Open" play is when a game can be arranged for you.

5. How do I make a reservation to play?

Call Ron Lloyd, Director of Lawn Sports, at 910-528-2868,

6. Is this game the same as the croquet I used to play in my grandmother's backyard?

Not exactly. Croquet does have a long history governed by established rules. It is a game of strategy and players must decide when to take an offensive or defensive position on the court.

7. Are there men's and women's leagues?

No. Both men and women compete equally. Handicaps determine player flights.

8. How can I get started at croquet?

Call Ron Lloyd, Director of Lawn Sports at 528-2868 for assistance or a lesson.

(Lawn Bowls)

1. **What is the objective of the game?**

Lawn bowlers attempt to position their lawn bowls as close as possible to the white ball called a jack or to prevent the opponent from doing the same. The individual or team who has the bowl nearest to the jack scores one point for that bowl and an additional point for each bowl closer to the jack than the nearest bowl of their opponent.

2. **What is the difference between lawn bowls and bocce?**

Bocce ball is played with a round ball that can be either thrown or rolled and is usually played on a clay surface. Lawn bowls is played with a bowl that is round on one side and shaved on the other. It can only be rolled and has a bias that will cause it to break 3 or 4 feet as it slows down. Both games are scored the same way.

3. **Do I need to reserve a time to use the lawn bowls courts?**

You should call Ron Lloyd, Director of Lawn Sports, to make sure there is a court available. Ron can be reached at 528-2868.

4. **What are the member and guest fees for lawn bowls based on the member's level of membership at the Club?**

There is no fee for Full or Recreational members. Small fees apply for Social members and guests of members. Full, Tennis, and Recreational members can join the Lawn Bowls Club for \$25 per year. This will give them a key to the equipment locker and will allow them to participate in open play and tournaments.

5. **Do PCC members need to wear white clothing in order to participate in lawn bowls?**

Pinehurst Lawn Bowling Club members have a long tradition of wearing white clothing; however, beginners wishing to give Lawn Bowls a try are not required to wear "all whites." Flat sole shoes, such as tennis shoes or court shoes, are required.

6. **Are lawn bowls lessons provided to PCC members?**

Lessons are provided free of charge to any interested PCC member. Lawn Bowls equipment is also provided.

7. **How can I get started at lawn bowls?**

Contact Ron Lloyd, Director of Lawn Sports (5282868) for assistance or a lesson.

(Club Dining)

1. **If I leave a message on the Club dining reservation line, should I assume I have a reservation?**

No. The Club receptionist will call back to confirm a reservation. Some events sell out or the time you requested may not be available. The exception would be the Fairway Breakfast.

2. **Will the Club place you at a table for two or include you at a larger table?**

Generally, you are placed at a table based on the number of people you included in your reservation. Some members do on occasion ask if they can be placed with others so they can meet new people. The Club may put a single or a twosome together with another couple or group for an event but try to let everyone know in advance.

3. **Is a coat and tie required for most dining events at the Club?**

Coat and tie are not requested at most events. Exceptions can include holidays such as Valentine's Day, Easter, Mother's Day, Thanksgiving, and New Year's Eve. Dining and dancing also require a coat and tie. If you have questions, attire is usually listed with the event information in the *MEMBERabilia*.

4. **When are the complimentary hot hors d'oeuvres available for members?**

Monday through Sunday from **3:30-4:30** PM. Peanuts are available when the bar is open.

5. **Do members get meal (and lodging) discounts at Pinehurst hotels?**

Pinehurst members receive a 10% discount off the package price at the hotel. There has also been a special price called "Let Your Guest be Our Guest" between Thanksgiving and Christmas as advertised in the *MEMBERabilia*. Other discounts on meals are advertised in The Pilot or in the *MEMBERabilia*, and 20% of the bill for food.

6. **How many guests can a member bring to an event at the Club?**

There is not a set policy limiting guests to a particular function; however, members are asked to use their judgment when inviting guests to the most popular events. Members would have priority.

(Members Club)

1. **What is the dress code at the Members' Club?**

The Rules and Regulations of the Club (Article VI) state that casual attire is acceptable for lunch and in the members' bar area. Casual attire is defined as attire acceptable on the golf course (e.g., Bermuda length shorts for both men and women and golf shirts). Currently, jeans, tank tops, short shorts, T-shirts, and sweat suits are not acceptable in the Club's dining rooms. Attire for dinner after 6 PM is specified in the *MEMBERabilia*. Jackets and ties are generally required for special holidays. Guests of members should be informed of the dress code before arriving at the Club to avoid any problems.

2. **Can I rent a locker in the men's or women's locker room AND what is the cost?**

You can rent a locker by contacting the locker room attendants (Cherie McLeod and Albert Ray). The yearly fee is \$120.

3. **What are the responsibilities of the Locker Room Attendants?**

Cherie McLeod and Albert Ray staff the women's and men's locker rooms respectively. They can provide you with important information about the organized golf groups and answer questions about the locker room area. They will also clean your golf shoes and replace spikes for a fee.

4. **Can a member use the meeting rooms in the Members Club?**

Organized groups have first priority in reserving space. Individual members may also reserve a meeting room. A small rental fee may apply if setup is "above and beyond" what is normal for the event. Room rentals for weddings require a room rental fee. Room rentals may also apply for groups requesting meeting space, and they are not an organized group of the Club.

5. **When is valet service available?**

Valet service is always available for Friday evening dinners and Fairway Breakfasts as well as for most major special events and banquets. Some groups may pay an additional fee for this service.

(Beach Club and Pools)

1. **How much does it cost to use the Beach Club and the pools?**

There is no charge for members. Check with the Membership Office about the current guest policy and fees. (235-8167)

2. **Are there lifeguards on duty at the Beach Club and the pools?**

During the summer months, lifeguards are available at the Beach Club but not at the pools.

3. **Do I have to accompany my guests at the Beach Club and at the pools?**

Yes unless you have requested a guest card from the Membership Office for their use.

4. **Are beach towels provided at the Beach Club, hotel pool, or other PCC pools? (St. Andrews, Bretton Woods, or No. 6)?**

No.

5. **Can I have a group function at the Beach Club?**

Yes. Call for a reservation (and rental fees) at 235-8759 to use the sheltered picnic area.

6. **Are boats available for rental at the Beach Club and what are the costs?**

Yes, boats are available to rent. Check with the Beach Club (235-8759) for current rental fees.

7. **Do boats need to be reserved in advance?**

No. Reservations are not required but are suggested to assure availability.

8. **Can I use my personal boat at the Beach Club?**

Yes. Personal boats may be used during open seasonal operation hours and must first be registered with the Beach Club Manager. Gas motors are prohibited at the Beach Club. Check with the Beach Club Manager for motor restrictions.

(Spa)

1. **What clothing should a member take to the Spa for a treatment?**

A swimsuit is recommended to enjoy the wet areas. Complimentary robe, slippers, and lockers are provided. Most guests prefer to fully undress for Spa treatments. Spa staff is professionally trained in proper draping to ensure comfort and privacy. Undergarments can also be worn.

2. **How do members handle gratuities at the Spa?**

The Spa will automatically add a 20% service fee of the treatment cost to the bill. This fee is distributed to all service providers, receptionists, and locker/pool attendants. You can choose to provide an additional gratuity to the Spa staff member who provides an exceptional service.

3. **Can you charge your spa services to your member number?**

Yes.

4. **What days of the week do members get a discount?**

Members receive a 20% discount on services on certain days of the week, which varies during the year. The Spa may also choose to offer member specials throughout the year. If so, the information is often included in *the MEMBERabilia* and/or the Member Minute email blasts.

5. **Can members who are getting manicures or pedicures have access to the sauna, steam room, whirlpool, pool, exercise room, and quiet area?**

The Spa facilities (private lounge areas, steam/sauna rooms, lap pool, whirlpools, lockers, showers, and amenities) are complimentary for all Spa guests on their day of treatments.

6. **Are the member monthly treatment specials available any day of the week?**

Yes.

7. **When should I arrive at the Spa in time for my treatments?**

The Spa recommends arrival 30 minutes prior to a scheduled service to allow time to change and begin your relaxation in the private lounge area where the steam room, sauna, and whirlpool are located. For members who choose not to use the facilities in the wet area prior to a manicure and/or pedicure treatment, checking in 15 minutes prior is acceptable.

(Communications)

1. **How can I quickly understand the Calendar page each month in the *MEMBERabilia*?**

Activities are noted on the Calendar on a day-by-day basis. Each day that one of the organized golf groups is scheduled to play, it is noted with the course scheduled and the range of tee times. Any day that a golf course is closed for maintenance (e.g., aerification, overseeding) it is noted on the Calendar. Special tennis, lawn bowls, and croquet events are also noted on the Calendar. At the bottom of each day, the golf courses assigned to members are listed followed by the total number of tee times allocated to members for that day.

2. **What is the Member Minute?**

A weekly email update from the Membership Office on upcoming events AND announcements for the membership.

3. **Does Club management meet periodically with the general membership?**

Yes--twice a year usually in the summer and early December. At the December meeting, the membership (and cart) fees for the following year beginning February 1 are announced.

4. **If I have a general membership question, who should I call?**

Call the Membership Office (235-8167) for questions or for billing issues call 235-8103.

5. **How do I make suggestions or comments to the Club or to the Board of Governors?**

The Board has a blog at www.pccbog.org where you can answer a Post topic or make suggestions or comments. A suggestion box is located in the Members' Lobby and at every satellite course. The names and contact information for all members of the Board of Governors and PCC management staff are provided on the back cover of the *MEMBERabilia* for your use as well.