

WELCOME



PINEHURST RESORT





Welcome to Pinehurst Resort, where for more than 125 years, we've offered a place of rest, relaxation and camaraderie. Nestled under the towering longleaf pines in the Sandhills of North Carolina, Pinehurst has long been a welcome respite for golfers, leisure travelers and business guests alike, where the experience is as timeless as it is memorable.

We are well known for championship golf. Most of the game's greatest players have not only played here, many have won here as well, and have done so in some of the world's most notable men's and women's championships. That continues today. Recently, Pinehurst was named as the United States Golf Association's first U.S. Open Anchor Site and will be home to Golf House Pinehurst, a second headquarters for the USGA. The U.S. Open will return here in 2024, 2029, 2035, 2041 and 2047, and the U.S. Women's Open returns in 2029.

Pinehurst, though, is more than golf. Our accommodations, restaurants and all of our amenities and guest services are designed to make life a little easier, more relaxing and more enjoyable. There's never been a better time to be at Pinehurst, whether it's for a fun round on our short course, The Cradle, or relaxing with a craft beer brewed on site at Pinehurst Brewing Co., or the fine dining experience at Villaggio Ristorante & Bar. You can find more information about all of those services and more in the following pages.

But, please keep in mind, the Pinehurst experience is not confined to a book or online. It is on our fairways, in our tranquil Spa, through our hotels' historic hallways, on the sidewalks of our quaint village, and it is revealed through our exceptional staff.

Should you have questions at any time during your stay, please contact Resort Services at extension 58415.

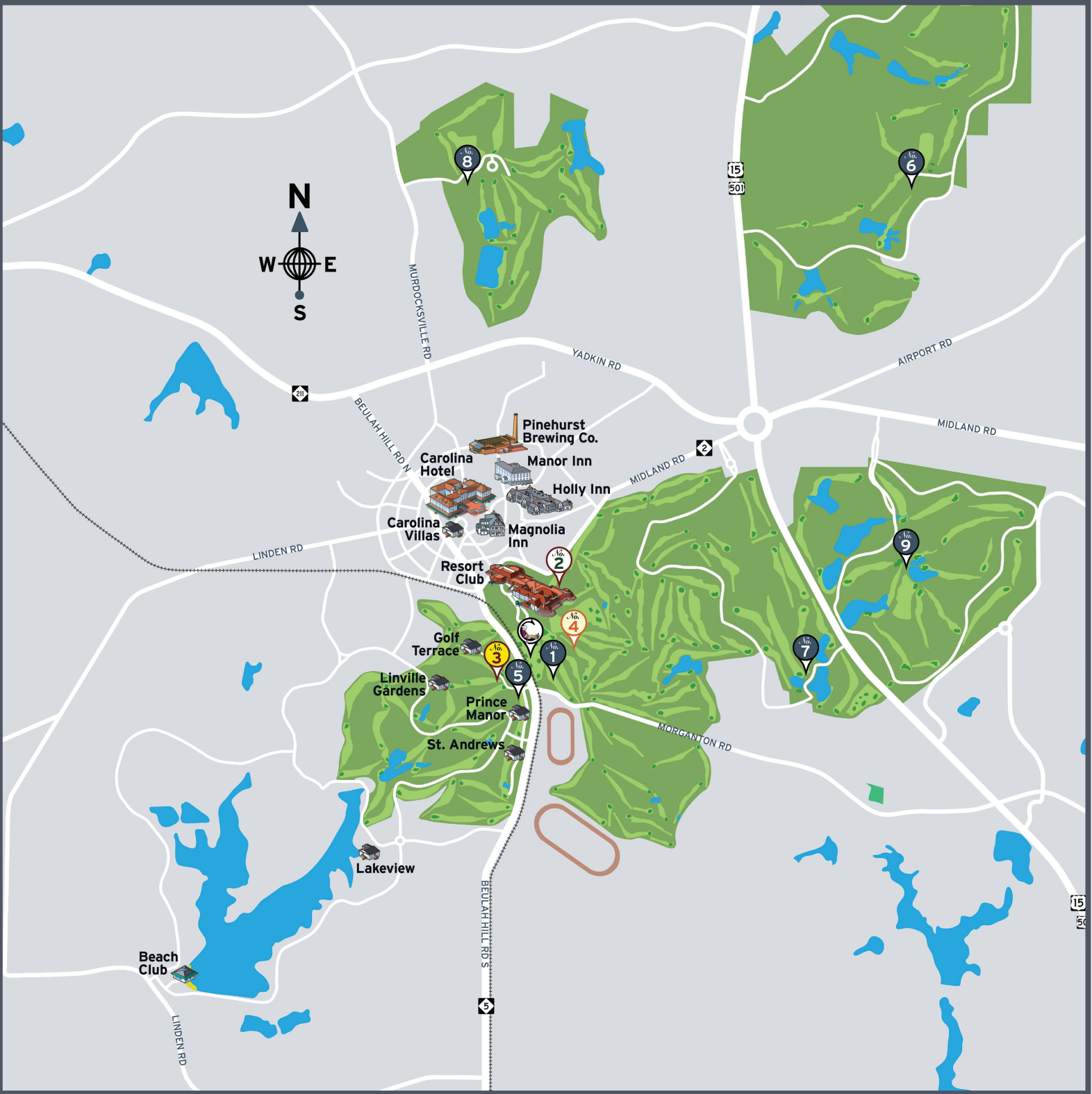
On behalf of the Pinehurst team, we wish you a pleasant and relaxing stay. Thank you for choosing us.

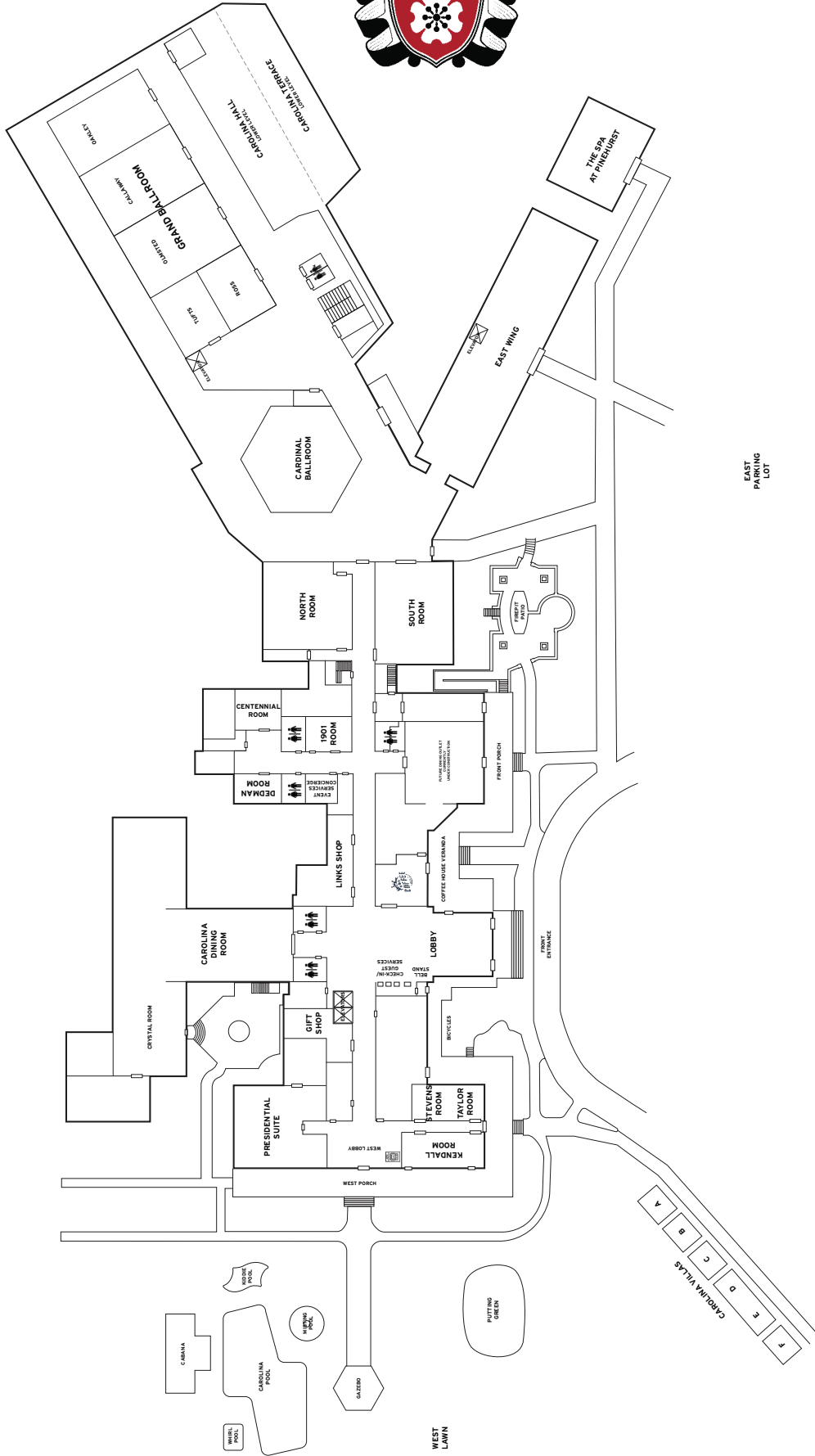
Sincerely,

A handwritten signature in black ink that reads "Tom Pashley". The signature is fluid and cursive, with a large initial "T" and a long, sweeping underline.

Tom Pashley, President
Pinehurst Resort and Country Club

PINEHURST RESORT AREA MAP





EAST
PARKING
LOT

WEST
PARKING
LOT



GENERAL INFORMATION



CHECK IN-CHECK OUT TIMES

EXT. 67169

Rooms are available at 4 p.m. Check out time is 11 a.m. If your departure schedule does not coincide with our check out time, the Bell Staff will be happy to store your luggage. We provide changing and showering facilities at the main clubhouse as well as courses 8 and 9. If you need additional assistance, please contact the Front Desk.

DINING RESERVATIONS

EXT. 58434

Please refer to the **DINING AND ROOM SERVICE** section of this directory for additional information.

COFFEE MAKERS/REFRIGERATORS

Ext. 58428

Coffee makers and refrigerators are available in guest rooms for your convenience. If you need assistance with supplies or operation, please call Housekeeping.

MOBILE CONCIERGE

After you check-in, you'll receive a text message from our Guest Services Team. You can reply to that message for any questions, needs or concerns before and during your stay. Standard SMS rates apply. If you don't receive this text, make sure you provide your cell phone number to our front desk team.

ICE MACHINES

Ext. 58417

Ice machines are available on each floor of The Carolina, Holly, and The Manor. If you are staying in a Villa, please call the operator and request the Bell Stand for assistance.

COMPLIMENTARY WI-FI

EXT. 0

For secure, high-speed Wi-Fi, please use network "Pinehurst-Guest". No password required.



NO. 2, HOLE 7

MEMBERSHIP

Ext. 58081

If you're enjoying your visit to Pinehurst, why not stay? Become a member of Pinehurst Country Club. Members enjoy all the benefits of resort-style living in a historic community unlike any other. For more information, contact our membership office or go to pinehurstmembership.com. *Membership is exclusively available to property owners within a 60-mile radius of Pinehurst.*

PETS

Ext. 58415

For the comfort of our guests, Pinehurst Resort prohibits pets in the rooms. Should you need assistance with kennel arrangements, please contact Guest Services.

SAFETY DEPOSIT BOXES

Ext. 67169

Safes are located in all guestroom closets in the Carolina and The Holly. For your added convenience and security, safety deposit boxes are also available at the front desks of The Carolina, Holly and The Manor.

SERVICE CHARGE

Your overnight rate includes an automatic service charge for gratuities to bell staff and the food and beverage team. You may reward superior service provided by any employee, including our transportation and housekeeping staff, at your discretion.

TEE TIMES

Please refer to the **ACTIVITIES** section of this directory for information.

TDD

Ext. 0

Telephone Devices for the Deaf are available through the Operator.

TRANSPORTATION

Ext. 58465

Pinehurst provides transportation service to Raleigh-Durham, Fayetteville, Greensboro and Moore County airports. Reservations are required 48 hours in advance. Please call our Transportation Office for rates and reservations.

TRANSPORTING MINORS

We are required to enforce the North Carolina Child Restraint and Booster Seat Law when transporting minors (age 16 and under). Please notify us at the time of your on-property shuttle or airport transportation request if you have a minor traveling with you. A copy of the North Carolina Child Restraint and Booster Seat Law is available at Guest Services located in the lobby of The Carolina.

WAKE-UP CALLS

Ext. 0

SHUTTLE SERVICE

Ext. 58410

Complimentary shuttle service is available throughout the Resort. Experience a unique transportation option by taking a ride on our vintage-designed trolley (which is also available to rent for private events.) Pick up times average less than 15 minutes from the time the request is made.

SOCIAL MEDIA



pinehurstresort 
Pinehurst No. 4

Pinehurst Resort
@PinehurstResort

Cradle of American Golf - 1st US Open Anchor Site - 3 US Opens ('99/'05/'14) - US Open in 2024, '29, '35, '41, '47 - 2029 US Women's Open - 10 is a great number

📍 Pinehurst, NC 🌐 pinehurst.com 📅 Joined June 2008

921 Following 50.4K Followers

Followed by The Country Bookshop, Ashlee Ciccone, Village of Pinehurst, and 3 others

Tweets Tweets & replies Media Likes

📌 Pinned Tweet



HAPPY HOURS
HAPPEN HERE.

Not every memorable moment requires a grandstand... or even a full set of clubs. Play The Cradle and Thistle Dhu when you experience Pinehurst, home of the 2024 U.S. Open.

PLAYING THE CRADLE WITH JUST A PUTTER
HOLE 9/9

SOCIAL MEDIA

Connect with all of the latest news at Pinehurst via the resort's various social media channels. Share your trip on social media and show your friends what they're missing. Tag us in your photos and videos.

 **YOUTUBE**
youtube.com/user/pinehurst1895

 **TWITTER**
[@PinehurstResort](https://twitter.com/PinehurstResort)

 **TIKTOK**
[@pinehurst.resort](https://tiktok.com/@pinehurst.resort)

 **FACEBOOK**
[Facebook.com/PinehurstResort](https://facebook.com/PinehurstResort)

 **INSTAGRAM**
[@PinehurstResort](https://instagram.com/PinehurstResort)

ACTIVITIES

AREA ACTIVITIES, TOURS AND SIGHTSEEING

EXT. 58415

The Pinehurst area offers many historical places of interest, movie theaters, shopping centers, live entertainment and year-round activities and festivals. Please contact Guest Services for day-trip suggestions to area potteries, the North Carolina Zoo in Asheboro and other attractions, as well as tour information and transportation options.

BICYCLES

EXT. 58413

The use of pedal bicycles is complimentary. Just ask Guest Services or one of our bellmen. It's a great way to discover the Village of Pinehurst. Helmets are provided and are also required for anyone under 16 years of age.

BMW GUEST DRIVE

EXT. 58415

Available exclusively for Pinehurst Resort guests, complimentary BMWs can be reserved to tour the Village and its surrounding areas. Vehicles can be reserved 7 days a week, 8 a.m. – 9 p.m.

CARRIAGE RIDES

EXT. 58456

Climb aboard a horse-drawn carriage and explore the historic Village of Pinehurst. Reservations are required for the 30-minute tour. Not available on Mondays.

DAILY ACTIVITIES (SEASONAL)

EXT. 58383

Explore our schedule of daily recreation offerings for both kids and adults that includes a variety of activities around the resort. Some events require pre-registration 24-hours in advance. Schedule is seasonal and locations are subject to change due to factors such as inclement weather. For more information or to register, please call ext. 58383 or visit the front desk.

FITNESS CENTER

Ext. 67425

The Fitness Center, located inside The Spa, is available and free for resort guests 16 years and older. Guests who are 16 or 17 are required to be with an adult while using the fitness equipment. The Fitness Center is open daily, 8 a.m. to 6 p.m. Fitness equipment includes treadmills, elliptical machines, Peloton Bikes, weight machines, free weights, Pilates balls and a TRX bar. Water and headphones are available to all Fitness Center guests. Group and private yoga classes as well as personal training and Pilates instruction may also be booked through the Spa Concierge.

GOLF

Ext. 58141

Advance tee times can be arranged by calling the Starting Tower (66175) from 7 to 11 a.m. You may also contact the Golf Concierge (58305) or (58553). For tee times on the day of play, please call the respective Golf Shops below between 8 and 9 a.m.

Pinehurst Nos. 1-5 Ext. 66178

Pinehurst No. 6 Ext. 58145

Pinehurst No. 7 Ext. 58540

Pinehurst No. 8 Ext. 58760

Pinehurst No. 9 Ext. 54300

The Cradle Ext. 66178

Thistle Dhu Putting Ext. 66178



ACTIVITIES

CADDIES Ext. 58149

Caddies are available on a first come/first serve bases for all courses and can be arranged by contacting CaddieMaster. Courses No. 2 and 4 are cart path only and we highly suggest caddies if you are playing these courses. Caddie fees are paid upon registration at the golf shop: Double Bag Caddie: \$75 per player; Forecaddie: \$35 per player. We recommend a \$50 gratuity per bag for walking caddies and \$30 per bag for forecaddies.

CLUB STORAGE Ext. 58413

If you are on a golf package, you will receive a bag tag at check-in that identifies you and your tee times. Please attach your bag tag to your golf bag. The Bell Staff and door staff can further assist with additional storage information.

GOLF COURSE LOCATIONS

Courses 1-5, The Cradle and Thistle Dhu are located at the Resort Clubhouse directly down the street from The Carolina Hotel: 80 Carolina Vista, Pinehurst, NC 28374

Pinehurst No. 6: 97 Juniper Creek Blvd, Pinehurst, NC 28374 (3 miles)

Pinehurst No. 7: 14 Inverrary Rd, Pinehurst, NC 28374 (3 miles)

Pinehurst No. 8: 100 Centennial Blvd, Pinehurst, NC 28374 (2 miles)

Pinehurst No. 9: 1 Royal Troon Dr, Pinehurst, NC 28374 (3 miles)

GOLF AMENITIES

All nine golf courses include the following: pro shop, driving range, club rental, locker rooms (except Course No. 6), club storage, golf instruction and food and beverage facilities. Our short course, The Cradle, and our 18-hole putting course, Thistle Dhu, offer unique golf experiences. Designed to be fun for the avid golfer as well as the beginner, The

Cradle and Thistle Dhu give every guest a chance to swing a club at Pinehurst. Please contact the Golf Shop for any special requests or to inquire about rental equipment.

GOLF COURSE ATTIRE

Walking shorts or slacks are required for men. Walking shorts, slacks or skirts are required for women. No cutoffs, short shorts or blue jeans are permitted. Shirts with collars and sleeves are required for men. Tee shirts and halter tops are not permitted.

PUTTING GREENS Ext. 58415

The West Lawn of The Carolina offers a manicured putting green for your enjoyment. Putters are available at Guest Services. We also offer an 18-hole putting course, Thistle Dhu, which is located adjacent to the practice areas at the Resort Clubhouse. It's a great way to enjoy putting contests with family and friends and is free to resort guests.

RAIN CHECKS

Rain checks are not available unless a course is closed by the Professional on duty. A temporary delay due to inclement weather will not result in a rain check or refund by the Golf Shop or Resort.

LAKE PINEHURST

Ext. 58415

Boat, fish, swim or sunbathe at our private 200-acre lake located just a short shuttle ride from any of our hotels. Lake Pinehurst features a beach area with snack bar, changing area, umbrellas, chairs and guest towels. Kayak and pontoon boats are available for rent for a great day on the water. Open seasonally. Please see Guest Services in The Carolina lobby for more information.



ACTIVITIES

LAWN SPORTS

Ext. 58556

LAWN BOWLS

Located at the Resort Clubhouse, our championship-size grass court is available for private or group lessons and rental equipment is available. Reservations are required and can be made through the Tennis Club. Please note, flat-bottom rubber-sole shoes (no heels) must be worn on the courts. White attire is not required. Shorts must be no shorter than mid-thigh in length. Tank tops and halter tops are not permitted.

CROQUET

Three championship courts, designed to U.S. Croquet Association specifications, are located at the Resort Clubhouse. Reservations are required and can be made through the Tennis Club. Equipment rental, private or group lessons are also available through the Tennis Club.

PICKLEBALL

Ext. 58556

The Pinehurst Pickleball courts are located in the Pinehurst No. 6. complex next to the main clubhouse. Never played before? We'll be happy to arrange a lesson for you. We provide the equipment for you to borrow at no extra charge. To schedule instruction or check court availability contact our Pickleball Head Pro, Aimee Bonnell, at aimee.bonnell@pinehurst.com.

POOLS

Ext. 58415

Enjoy a refreshing swim at any one of our outdoor swimming pools. The Carolina pool offers lounge chairs, changing rooms, hot tub, children's play area, splash pool, kiddie pool and a snack bar. The Holly Inn pool (open seasonally) provides a more intimate setting with lounge chairs for sunning and relaxing. Towels are provided at both pools. Contact Guest Services with questions regarding operating hours. Use of all outdoor pools and play area is restricted to those over the age of 14 unless accompanied by a parent or guardian.

SHOPPING

Links Shop (Carolina lobby) Ext. 58474

Golf Pro Shops – GOLF under ACTIVITIES AND RESORT SERVICES

Pinehurst Gift Shop (Carolina lobby) Ext. 58715

Tennis Pro Shop (Tennis Club) Ext. 58556

Sundries (The Holly) Ext. 65230

Spa Boutique (The Spa) Ext. 58995

Pinehurst Brewing Co. 910.235.8218

Vault (Southern Pines) 910.235.8740



ACTIVITIES



SIGNATURE GARDENS

Pinehurst Resort is proud to hold a Proven Winners Signature Garden designation. Located adjacent to the West Lawn, our Signature Garden reflects a prestigious certification representing a partnership between Proven Winners and other exclusive, high profile properties across the country. The partnership is a mutually beneficial collaboration involving Chris Jones, Pinehurst's grounds assistant superintendent, and local nurseries and growers working together to develop a landscape and garden presentation that prominently feature plants and flowers that call the North Carolina Sandhills home.

SPA

Ext. 58320

Our award-winning Spa is an oasis of tranquility, offering refreshing massages, body treatments, facials and more. Spa guests have access to whirlpools, steam rooms and saunas as well as a lap pool and spacious relaxation area the day of service. Visit pinehurst.com/spa for more information. The Spa is open daily 8 a.m. to 6 p.m. Hours may vary by season. The Fitness Center is located at The Spa and accessible during Spa hours of operation at no charge to guests.

TENNIS COURTS

Ext. 58556

Tennis was the original recreational sport at Pinehurst. Today, we have numerous meticulously groomed clay courts. The Tennis Pro Shop features a selection of clothing and equipment including rentals. Lessons are available by appointment and court reservations are required. Looking for a game at your level? Our tennis pros will be happy to assist you.



GUEST SERVICES

BELL STAND

Located in the lobby of The Carolina, Holly and The Manor, our bell captains are ready to assist with luggage, transportation, deliveries and other in-resort needs.

CAROLINA EXT. 58417

HOLLY EXT. 65230

MANOR EXT. 64500

CHURCH SERVICES

EXT. 58415

For a complete listing of all local church services, please contact Guest Services located in the lobby of The Carolina.

CRIBS

EXT. 58428

Cribs and rollaway beds are complimentary and available through Housekeeping.

DINNER RESERVATIONS

Ext. 58434

Reservations are recommended for the Carolina Dining Room and the Holly Inn's 1895 Grille. Please refer to the Dining and Room Service section of this directory for additional information.

EMERGENCIES

Ext. 0

Please contact the Resort Operator for any medical, safety or security emergencies. Please do not call 911 from your cell phone. All emergency calls are best handled by dialing a Resort Operator from any phone on property.

FAX SERVICES AND PRINTING (SEASONAL)

EXT. 58415

Printing, incoming and outgoing fax services are available at the Guest Services desk during normal operating hours. Our fax number is 910-295-8466. For print services, email document to guestprint@pinehurst.com.

GOLF ACADEMY

Ext. 58137

The Pinehurst Golf Academy offers a unique blend of situational practice and on-course instruction. Students enjoy a round of golf each day, so after working on skills on the practice range, students have the chance to test what they've learned on the course with one of the nation's top instructors.

HOUSEKEEPING

Ext. 58428

The housekeeping department provides daily cleaning, extra linens, towels, personal amenities and cribs. Please inform us if you would like your room serviced at a specific time of the day or if you would like turndown service.



PRO SHOPS

PINEHURST NOS. 1 - 5

EXT. 66178

PINEHURST NO. 6

EXT. 58145

PINEHURST NO. 7

EXT. 58540

PINEHURST NO. 8

EXT. 58760

PINEHURST NO. 9

910.295.4300

TENNIS SHOP

EXT. 58556



SCAN FOR FAQ

GUEST SERVICES

LAUNDRY AND DRY CLEANING

Ext. 58417

Pinehurst offers same-day service Monday through Friday. Items must be received by the Bell Stand located in The Carolina, Holly and The Manor lobbies no later than 8 a.m. Service is not available on Saturdays, Sundays and holidays. Charges will appear on the final guest folio.

LOST AND FOUND

Ext. 58452

Please contact Security for assistance.

MAIL

Ext. 58415

Mailing Address (US Mail): P.O. Box 4000, Village of Pinehurst, North Carolina 28374. Mail drop is located at the Front Desk. Guest mail, special delivery mail and overnight packages are serviced through Guest Services located in The Carolina lobby. Stamps can be purchased in the Gift Shop.

MAINTENANCE

Ext. 0

For room maintenance assistance, contact our Resort Operator.

PACKAGES AND SHIPPING

Ext. 58415

For convention, displays and other large shipments, please contact our Banquets Department available through the Resort Operator. Shipping Address (Freight, UPS, Fed Ex etc.) 70 McLean Road, Village of Pinehurst, North Carolina 28374.

GUEST SERVICES

Ext. 58415

Our Guest Services desk is located in the lobby of The Carolina.

SECURITY

Ext. 58452

Please contact Resort Security if you need assistance.

TRANSPORTATION

Ext. 58465

Pinehurst provides transportation service to Raleigh-Durham, Fayetteville, Greensboro, and Moore County airports. Reservations are required at least 48 hours in advance. Please call our Transportation Office for rates and reservations.

TAXI/RIDE SHARE

Ext. 58415/58413

Taxi service is available for guests who would like to go off-property. Please contact Guest Services or the doorman to arrange for a taxi. Please note that ride share services are very limited in the Pinehurst area.

VALET PARKING

Ext. 58413

Valet parking is available at The Carolina Hotel free of charge.



SHUTTLE SERVICE

EXT. 58410

Complimentary shuttle service to all golf courses is available. Please see the door staff or call the Transportation Office extension above for scheduling and pick up.

TEE TIMES

EXT. 58152

Please refer to the **ACTIVITIES AND GUEST SERVICES** section of this directory for information.

WAKE-UP CALLS

EXT. 0

DINING AND ROOM SERVICE

DINING

Guests on a meal plan can enjoy dining from any of the following locations as part of their package. Room service can also be counted as a dining option under meal plans, but with a delivery charge added to your final folio. Please call Guest Services should you have any questions regarding our dining venues. We can accommodate special dietary needs upon request. For hours, menus and more information, please scan the QR code or visit pinehurst.com/dining.

DINNER RESERVATIONS EXT. 58434

Evening reservations are recommended for The Carolina Dining Room, Holly Inn's 1895 Grille, and Deuce at the Resort and Clubhouse. To modify or cancel your dining reservation, please do so at least 24 hours prior to your reservation. A fee of \$25 per person will be added to your stay for no-shows and cancellations within the 24 hour window.

DRESS CODE

Carolina Dining Room: The dress code has been relaxed to allow dress shorts, however, collared shirts and closed-toed shoes are still required and hats are not permitted.

1895 Grille: Business casual attire is to include collared shirt, casual slacks or denim. No flip flops, tennis shoes or hats, please. Shorts are not permitted to dinner.

1895 GRILLE

Ext. 58434

The 1895 Grille, a AAA Four Diamond venue, raises the bar on resort dining with a menu of Southern favorites for today's discerning diners. Taking its cue from the Blue Ridge Mountains to the Outer Banks, the regional selection offers a taste of the South with Mountain Trout, Roasted Pork Tenderloin and Bacon-wrapped Filet of Beef adorned with such old-fashioned staples as stone-ground grits and spoon bread. Nightly features offer creativity and a new experience each time you dine. Dinner reservations are recommended.

91ST HOLE (hours vary seasonally)

Ext. 66114

Located in the Resort Clubhouse just across from Thistle Dhu, the 91st Hole is the perfect place to grab a quick snack. Pinehurst is one of the only resorts in the world to have five

courses playing from one clubhouse, hence the 91st Hole moniker. The 91st Hole also offers coffee, muffins and light snacks before early morning rounds.

CAROLINA DINING ROOM

Ext. 58434

The Carolina Dining Room offers a curated, upscale casual menu with regional and specialty items for lunch and dinner daily, and features a full bar and TVs. Reservations are recommended and are required for parties of five or more. Our famous Southern breakfast buffet is available from 6:30 to 10 a.m.

Lunch will be available from 11:30 a.m. to 4 p.m. with light fare available from 4:30 - 5:30 p.m. Dinner is served from 5:30 to 10 p.m. and you can enjoy a late night menu until 11 p.m.



DINING



NORTH & SOUTH BAR

CAROLINA POOL CABANA

Ext. 67568

Located at The Carolina pool, the Cabana offers cool and refreshing beverages poolside. The Cabana also features a light menu of sandwiches, ice cream and snacks. Open seasonally.

CENTENNIAL AT NO. 8

Ext. 58764

Located in the No. 8 Clubhouse, the Centennial Dining Room offers a robust menu of appetizers, entrées and full bar service for relaxing after your round. Operating hours vary seasonally.

THE CLUBHOUSE AT NO. 6

Ext. 66120

Enjoy a beverage and sandwich at the turn or after you've finished your round. Hot dogs, bratwurst, sandwiches and snacks are offered throughout the day. A limited menu and full bar service is also available. Operating hours vary seasonally.

COFFEE HOUSE

Ext. 67120

The Coffee House, located off The Carolina Hotel lobby, is a great spot to grab an early morning cappuccino, iced coffee or smoothie. Coffee House also serves light sandwiches, salads, delightful pastries and healthy snacks like fruit cups and energy bars. You can also enjoy beer, wine and cocktails, just ask the barista. Service is available on the hotel front veranda.

CORNERSTONE AT NO. 9

Ext. 56061

Open for lunch and dinner, enjoy a variety of sandwiches, salads and signature entrees including steak, pork chops and seafood with delicious accompaniments. Brunch is available on Sundays. Hours and menu vary seasonally.

CRADLE CROSSING

Located between the 3rd green and 4th tee box of the The Cradle, the Cradle Crossing offers refreshing cocktails and selection of beer, wine and beverages. Kick back in the adirondacks or by the fire pits and enjoy the fun that happens on Pinehurst's front yard.

ROOM SERVICE (hours vary seasonally)

Carolina - Ext. 67567

Holly Inn - Ext. 67567

Enjoy our superb culinary cuisine in the privacy of your room. Nightly chef specials are available. Should you have any special dietary needs, please let us know.

THE MARKET

Ext. 65204

Located in The Manor, The Market is a convenient spot to grab a quick bite and beverage. Choose from parfaits, sandwiches, salads and a variety of coffees, teas and espresso.

DINING



NORTH & SOUTH BAR

Ext. 65203

Also located in The Manor and featuring a vast selection of fine whiskey and craft beer from Pinehurst Brewing Co. next door, the North & South Bar is adorned with vintage advertising and photos paying homage to the historic North & South Amateur Championship, played at Pinehurst since 1901. The bar's signature element is the dramatic ceiling, with an illustration of the original routing of Donald Ross' first four courses at Pinehurst.

PINEHURST BREWING CO.

Ext. 58218

Located at 300 Magnolia Rd in the Village of Pinehurst, Pinehurst Brewing Company occupies what was the original Village steam plant, which was built in 1895. Enjoy craft beer brewed on-site, smoked barbecue, pizza and award-winning wings. Menu, beer list and more is available at pinehurstbrewing.com.

THE TAVERN

Ext. 65270

Located in the Holly Inn, The Tavern features indoor and outdoor seating, an amazing bar brought over the pond from Scotland and a broad menu for lunch and dinner. Don't miss the hand-made chips before your meal.

VILLAGGIO RISTORANTE

Ext. 59850

Located at The Magnolia Inn in the Village of Pinehurst, Villaggio offers traditional Italian dishes and regional specialties, freshly created for your enjoyment. House-made pastas and breads are made daily, and the freshest fish, chicken, veal, steak and chops are perfectly prepared. *Not included in meal plan.



Preferred Partner

Explore Pinehurst behind the wheel of a through the Resort's complimentary Guest Drive Program. To reserve your BMW, scan the QR code below and either stop by the Guest Services desk or call extensions 58415.



Your safety is our number one priority. We're taking every precaution to ensure each vehicle is fully sanitized prior to each test drive.





SAFETY AND SECURITY

WHAT YOU NEED TO KNOW ABOUT HOTEL FIRE SAFETY

For your safety and comfort, our hotels are equipped with advanced life safety systems. The systems include smoke detectors and sprinkler systems. Please refer to the following pages for information regarding hotel fire safety.

Should you need to report an **EMERGENCY** please call the Resort Operator from any phone by dialing 0.

All exits are identified. There are exits from all meeting rooms based on each room's capacity as well as exits from sleeping floors. Emergency lighting is provided in all areas.

We encourage you to explore your accommodation's safety features and become familiar with the location of the emergency exits on your floor.

If you require any additional safety information, please contact Security at Ext. 58452.

Your actions during a fire are of utmost importance. Remember, someone else's life could very well depend on the manner in which you conduct yourself in the event of a fire.

We wish you a safe and comfortable visit.

FIRES DO OCCUR IN HOTELS

The Pinehurst Resort is well equipped to prevent and respond to fires.

The hotels are equipped with sprinkler systems, an abundance of fire extinguishers, strobe horns and several exits on each floor. The Resort undergoes quarterly inspections by fire prevention experts, and maintains a full-time fire and sprinkler maintenance technician. In addition, our staff participates in fire safety courses and drills.

Even with all the precautions we take, fires can and do occur in hotels, as they do in all buildings. Being in a hotel fire is a frightening experience, so you should develop an action plan at check in.

You can play an important part in helping protect your family and friends from being hurt in a fire. Resolve now to learn and remember these procedures. They could save your life.

STUDY THE FLOOR PLANS AND FIND TWO EXITS

Located in your room is a floor plan. Study this floor plan carefully and learn where the exits are located. There are several exits located on each floor – both indoor stairwells and outdoor fire escapes. Count the doorways between your room and the nearest exits.



SAFETY AND SECURITY

Note the turns, offsets and other landmarks so that you will be able to find these exits in a dark, smoky corridor. Open exit doors. Your first choice of exits should be one of the outdoor stairwells, which will normally remain free of smoke.

KNOW WHERE YOUR KEY IS

Always keep your room key (card) in the same accessible place so you can find it quickly. If you leave your room, take the key. You may need it to return as your room may be the safer place.

CHECK YOUR ROOM WINDOW

Does it open? How? Please familiarize yourself with the operation of your window.

NEVER USE ELEVATORS DURING A FIRE SMELL SMOKE? CALL THE RESORT OPERATOR

Dial 0. Stay calm. Your actions in an emergency situation may dictate the reaction of others.

Be clear and specific as to the location and type of fire or other emergency.

Evacuate the immediate area. Take your room key with you. Pull the corridor manual alarm on your way to the exit.

As you exit, be sure the windows and non-exit doors are closed to cut off ventilation, which will feed the fire.

IF THERE IS SMOKE, CRAWL

If you awaken to find smoke in your room, don't stand up. Roll off the bed and crawl on the floor. Smoke rises, so fresh air will be near the floor.

YOUR ROOM MAY BE THE SAFEST PLACE

Sometimes your room may provide refuge which is safer than attempting to evacuate. Feel your room door before opening it. If it feels warm, DO NOT OPEN IT.

Always evacuate immediately, unless conditions become too bad. Consider staying in your room if: (a) There is fire or smoke in the corridor or exits. (b) The building height or your physical condition prevents exiting to the ground.

In other situations, use common sense and good judgment on whether to stay or evacuate. Follow the directions of the fire department or hotel staff.

IF YOU STAY IN YOUR ROOM

Open the window if there is fresh air outside. Do not break the window unless you have to – you may need to close it. An

open window may draw smoke into your room.

Put wet towels around the door and other openings to keep the smoke out. Be careful of air conditioning and bathroom vents; they may draw smoke into the room. If smoke enters through a vent, block the vent with a wet towel. All rooms in the hotel are equipped with sprinklers, which are automatically activated by heat.

IF YOU EVACUATE YOUR ROOM

Do not try to fight the fire. Take your room key with you. Close the room door behind you. Pull the manual fire alarm and knock on doors on your way to the exit. Follow the exit plan you decided on when you arrived. Once you have exited the building, the hotel staff will direct you to a safe area. Please remain in that area until notification has been made of your safe evacuation.

AVOID SMOKE FILLED STAIRS

If you encounter smoke in the stairways, do not continue down. Check the other stairway; it may be free of smoke.

DO NOT RUN OR PANIC

More people are injured or killed during fires because of panic. Use your head, remain calm and follow instructions.

OTHER SAFETY TIPS

Do not answer the door in a hotel or lodging property room without verifying who it is. If a person claims to be an employee, call the front desk and ask if someone from their staff is supposed to have access to your room and for what purpose.

When returning to your hotel or lodging property late in the evening, use the main entrance of the hotel. Be observant and look around before entering parking lots.

Close the door securely whenever you are in your room and use all of the locking devices provided.

Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.

Don't invite strangers into your room.

Place all valuables in the hotel's complimentary safe deposit box or in-room safe.

Do not leave valuables in your vehicle.

If you see any suspicious activity, please report your observations to the management.

WELCOME TO NORTH CAROLINA LAW GOVERNING INNKEEPERS

(From General Statutes of North Carolina)

72-1. MUST FURNISH ACCOMMODATIONS; CONTRACTS FOR TERMINATION VALID.

(a) Every innkeeper shall at all times provide suitable lodging accommodations for persons accepted as guests in his inn or hotel.

(b) A written statement setting forth the time period during which a guest may occupy an assigned room, signed or initialed by the guest, shall be deemed a valid contract, and at the expiration of such time period the lodger may be restrained from entering and any property of the guest may be removed by the innkeeper without liability, except for damages to or loss of such property attributable to its removal. (1903, c. 563; Rev., s. 1909; C.S., s. 2249; 1979, c. 532.)

72-2. LIABILITY FOR LOSS OF BAGGAGE.

Innkeepers shall not be liable for loss, damage or destruction of the baggage or property of their guests except in case such loss, damage, or destruction results from the failure of the innkeeper to exercise ordinary, proper and reasonable care in the custody of such baggage and property; and in case of such loss, damage or destruction resulting from the negligence and want of care of the said innkeeper he shall be liable to the owner of the said baggage and property to an amount not exceeding one hundred dollars. Any guest may, however, at any time before a loss, damage or destruction of his property, notify the innkeeper in writing that his property exceeds in value the said sum of one hundred dollars (\$100.00), and shall upon demand of the innkeeper furnish him a list or sched-

ule of the same, with the value thereof, in which case the innkeeper shall be liable for the loss, damage or destruction of said property because of any negligence on his part for the full value of the same. Proof of the loss of any such baggage, except in case of damage or destruction by fire, shall be prima facie evidence of the negligence of said hotel or innkeeper. (1903, c. 563, s. 2; Rev., s. 1910; C.S., s. 2250.)

72-3. SAFEKEEPING OF VALUABLES.

It is the duty of innkeepers, upon the request of any guest, to receive from said guest and safely keep money, jewelry and valuables to an amount not exceeding five hundred dollars (\$500.00); and no innkeeper shall be required to receive and take care of any money, jewelry or other valuables to a greater amount than five hundred dollars (\$500.00): Provided, the receipt given by said innkeeper to said guest shall have plainly printed upon it a copy of this section. No innkeeper shall be liable for the loss, damage or destruction of any money or jewels not so deposited. (1903, c. 563, s. 3; Rev., s. 1911; C.S., s. 2251.)

72-4. LOSS BY FIRE.

No innkeeper shall be liable for loss, damage or destruction of any baggage or property caused by fire not resulting from the negligence of the innkeeper or by any other force over which the innkeeper had no control. Nothing herein contained shall enlarge the limit of the amount to which the innkeeper shall be liable as provided in preceding sections. (1903, c. 563, s. 4; Rev., s. 1912; C.S., s. 2252.)

72-5. NEGLIGENCE OF GUEST.

Any innkeeper against whom claim is made for loss sustained by a guest may show that such loss resulted from the negligence of such guest or of his failure to comply with the reasonable and proper regulations of the inn. (1903, c. 563, s. 7; Rev., s. 1914; C.S., s. 2253.)

72-6. COPIES OF THIS ARTICLE TO BE POSTED.

Every innkeeper shall keep posted in every room of his house occupied by guests, and in the office, a printed copy of this Article and of all regulations relating to the conduct of guests. This Chapter shall not apply to innkeepers, or their guests, where the innkeeper fails to keep such notices posted. (1903, c. 563, ss. 5, 6; Rev., s. 1913; C.S., s. 2254.)

72-7: REPEALED BY SESSION LAWS 1991, C. 663, S. 1.

72-7.1. ADMITTANCE OF PETS TO HOTEL ROOMS.

- (a) Innkeepers may permit pets in rooms used for sleeping purposes and in adjoining rooms. Persons bringing pets into a room in which they are not permitted are in violation of this section and punishable according to subsection (d) of this section.
- (b) Innkeepers allowing pets must post a sign measuring not less than five inches by seven inches at the place where guests register informing them pets are permitted in sleeping rooms and in adjoining rooms. If certain pets are permitted or prohibited, the sign must so state. If any pets are permitted, the innkeeper must maintain a minimum of ten percent (10%) of the sleeping rooms in the inn or hotel as rooms where pets are not permitted and the sign required by this subsection must also state that such rooms are available.
- (c) All sleeping rooms in which the innkeeper permits pets must contain a sign measuring not

less than five inches by seven inches, posted in a prominent place in the room, which shall be separate from the sign required by G.S. 72-6, stating that pets are permitted in the room, or whether certain pets are prohibited or permitted in the room, and stating that bringing pets into a room in which they are not permitted is a

Class 3 misdemeanor.

(d) Any person violating the provisions of this section shall be guilty of a Class 3 misdemeanor.

(e) The provisions of this section are not applicable to assistance dogs admitted to sleeping rooms and adjoining rooms under the provisions of Chapter 168 of the General Statutes. (1991, c. 663, s. 2; 1993, c. 539, ss. 544, 545; 1994, Ex. Sess., c. 14, ss. 41, 42; c. 24, s. 14(c).)

ARTICLE 2.

Sanitary Inspection and Conduct.

72-8 THROUGH 72-29: REPEALED BY SESSION LAWS 1945, C. 829, S. 4

ARTICLE 3.

Immoral Practices of Guests of Hotels and Lodging Houses.

72-30. REGISTRATION TO BE IN TRUE NAME; ADDRESSES; PEACE OFFICERS.

No person shall write, or cause to be written, or if in charge of a register knowingly permit to be written, in any register in any lodging house or hotel any other or different name or designation than the true name or names in ordinary use of the person registering or causing himself to be registered therein. Any person occupying any room or rooms in any lodging house or hotel shall register or cause himself to be registered where registration is required by such lodging house or hotel. Any person registering or causing himself to be registered at any lodging house or hotel, shall write,

or cause to be written, in the register of such lodging house or hotel the correct address of the person registering, or causing himself to be registered. Any person violating any provision of this section shall be guilty of a Class 3 misdemeanor, and upon conviction shall only be punished by a fine not exceeding two hundred dollars (\$200.00). This section shall not apply to any peace officer of this State who shall privately give his true name to the clerk or proprietor of such hotel or lodging house. (1921, c. 111; C.S., s. 2283(v); 1993, c. 539, s. 546; 1994, Ex. Sess., c. 24, s. 14(c).)

ARTICLE 4.

Licensing and Regulation of Tourist Camps and Homes, Cabin Camps, Roadhouses and Public Dance Halls.

72-31 THROUGH 72-38: REPEALED BY SESSION LAWS 2004-203, S. 38, EFFECTIVE AUGUST 17, 2004.

72-39. REPEALED BY SESSION LAWS 1975, C. 402

72-40 THROUGH 72-45: REPEALED BY SESSION LAWS 2004-203, S. 38, EFFECTIVE AUGUST 17, 2004.
ARTICLE 5.

Sanitation of Establishments Providing Food and Lodging.

72-46 THROUGH 72-49: REPEALED BY SESSION LAWS 1983, C. 891, S. 7.

ARTICLE 6.

Advertisements by Motor Courts, Tourist Camps, etc.

72-50. RATE ADVERTISEMENTS TO CONTAIN ADDITIONAL DATA.

It shall be unlawful for any person, firm, or corporation, who owns, operates or who has control of the operation of any motor court, tourist court, tourist camp, or guest house to publish or cause to be displayed in writing, or by any other means, any advertisement which includes a statement relating to the rates or charges obtaining at such motor court, tourist court, tourist camp, or guest house, unless such advertisement shall, with equal prominence, contain additional data relating to such room rates, in the following particulars:

- (1) Whether the rate advertised is for a single or multiple occupancy of the room;
- (2) The number of rooms or units in each price level where such advertisement indicates varying rates; and
- (3) The dates or period of time during which such advertised rates are available. (1955, c. 1200, s. 1.)

72-51. VIOLATION A MISDEMEANOR.

Any person, firm, or corporation, violating the provisions of this Article shall be guilty of a Class 1 misdemeanor. (1955, c. 1200, s. 2; 1993, c. 539, s. 551; 1994, Ex. Sess., c. 24, s. 14(c).)

72-52. ARTICLE DECLARED SUPPLEMENTAL.

This Article is declared to be supplemental in nature and shall not be construed to repeal any existing law relating to the operation of any motor court, tourist court, tourist camp, or guest house. (1955, c. 1200, s. 3.)